JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD
MBA-II Semester Supplementary Examinations July 2010
MANAGEMENT INFORMATION SYSTEMS

Time: 3hours   Max.Marks:60

Answer any Five questions
All questions carry equal Marks

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1.   Briefly discuss systems approach and MIS as a system. Also discuss its nature and scope in business organizations.

2.   Why is it important to discuss treatment of exceptions, errors and malfunctions as part of the analysis of a business process?

3. a)   How is data mining related to DSS?
   b)   In what ways do information systems support various management roles?

4.   Write brief notes on strategic information system.

5.   What are the typical elements of IT infrastructure? How do you describe business driven IT infrastructure.

6.   What do you mean by end user development? Explain the process of involvement of end users in IS development and implementation.

7.   What are online information systems? How are they developed? Name some features of on-line information systems that make them difficult to control.

8.   What role do programming, production and maintenance play in systems development?

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